



### Smooth 24x7 Operation

We strive to provide the finest video surveillance solutions and services to protect your critical assets, and take pride in our post-sale relationship with customers.

Keeping up to date with Annual Maintenance allows us to help you maintain your video surveillance system for smooth 24x7 operation.



Call your regional Volpe Industries Sales Representative today to inquire about the Annual Software Maintenance Plan.

Don't know who your Sales Representative is?  
Find out at [www.volpeindustries.com/contact.html](http://www.volpeindustries.com/contact.html)  
or contact us directly at:  
**(508) 336-3898 option 1**  
[sales@volpeindustries.com](mailto:sales@volpeindustries.com)

### Annual Software Maintenance **EE-NVR-MAINT**

All EAGLE EYE/DETEXI software products come standard with maintenance coverage for 30 days only. After 30 days, the Annual Maintenance plan should be purchased which includes technical telephone support (8:00 am - 5:00 pm EST) and software upgrades as needed for a period of one year.



### Bang for your Buck

Being covered by our Annual Maintenance Plan provides you with the following tools and services, and more:

- Comprehensive technical telephone and email support (8am – 5pm EST)
- Major software releases (by request)
- Downloadable minor software upgrades
- Downloadable software Quick Fixes
- Periodic Newsletters
- Access to our password protected support area for
  - Instant Quick Fix and Service Pack downloads
  - Growing list of Application Notes
  - Training Material
  - Other valuable documents and tools

*Smarter Surveillance*